

PRODUCT/PROCESS CHANGE NOTIFICATION (PCN)

Number: 2102-1
Date: 02/04/2021
From: Dave Jahr
Product Family: Telit LE910 based products
Effective Date: 2/4/2021

Summary:

Telit issued PCN-0519-21-0002 titled: **AT&T 3G Sunset Product Change Notification** on February 1st, 2021. In that document, Telit describes a potential issue regarding 4G LTE modules with 3G fallback that could affect end product performance on the AT&T network after the AT&T 3G shutdown scheduled for February of 2022. Please see the copy of that Telit PCN submitted for further information.

Telit advises that customers can avoid any issues with the AT&T 3G shutdown by updating the UE usage setting in the cellular module with the AT command: AT+CEMODE=2.

Janus suggests that customers follow Telit's guidance and update all LE910 based products using AT Command: AT+CEMODE=2 prior to the planned AT&T 3G Network shutdown in February of 2022.

PCN Change Category: Firmware update - Module command.

Telit devices affected:

LE910 V2 family:

- LE910-NA1
- LE910-NA V2
- LE910B1-NA
- LE910B4-NA

LE910Cx Family:

- LE910C1-NA
- LE910C1-NF
- LE910C4-NF

The following is a full list of Janus modems affected by Telit's PCN.

Products Affected:

1. LTE910CF v1.00
2. LTE910XF v1.00
3. LTE910CF v7.00 (AT&T firmware only)
4. LTE910XF v8.00 (AT&T firmware only)
5. LTE910CF v15.00 (AT&T firmware only)
6. LTE910CF v18.00 (AT&T firmware only)
7. LTE910T2 v6.00 (AT&T firmware only)
8. LTE910T3 v6.00 (AT&T firmware only)
9. LTE910T3X v8.00 (AT&T firmware only)
10. LTE400AP v7.00 (AT&T firmware only)

Janus can assist customers with FOTA packages that contain the AT+CEMODE=2 setting. Please contact Janus for assistance with this process: info@janus-rc.com or call 630-499-2121.

Janus will begin shipping new LTE910 products with the AT+CEMODE=2 command already set by 2/15/21.

Please call Dave Jahr at Janus with any questions: 630-499-2124